

# Privacy Statement

Shanghai Model Organisms Center (SMOC) is dedicated to protecting your privacy and works hard to provide all users with a safe online environment.

## Personal Information

You may choose to provide your personal information (such as your name, address, phone number and email address) to this website either by email or phone. Here are some ways to provide information and the types of information you can submit. We will also inform you of how we will use the information.

## Contact Us

If you send us any email through the "Contact Us" link on this website, we will ask you for information such as your name and email so that we can respond to your questions and comments. You can also provide other information.

## Cookies

Like many companies, we use browser cookies on this website. Browser cookies are texts saved on your computer when you visit certain websites. For example, browser cookies can tell us if you have visited our website before or if you are a new visitor, and can help us identify website features that you may be interested in. Browser cookies can improve your online experience by saving your preferences when you are visiting certain websites. The "Help" section of the toolbar on most browsers will tell you how to stop accepting new browser cookies, how to tell when you accept new browser cookies and how to disable existing browser cookies. Please keep in mind that if you disable cookies on your browser, you may not be able to access all the features of our website.

## Information Collection and Disclosure

We will not collect your personal information intentionally, unless you voluntarily provide it by filling out a form, sending an email, placing an order, logging into the website and taking other actions. The information that you provide can help us communicate with you in a timely manner so that we can provide you with better services.

We will not sell or disclose your personal information, unless it is necessary to use your personal information for the purpose of complying with legal requirements. We may disclose the

information under the following circumstances: (i) if required by law or legal procedures; (ii) to law enforcement agencies or any other government agencies; or (iii) when we believe that the disclosure is necessary to prevent injury to persons or property loss, or is related to the investigation of suspected or actual illegal activities.

### **Information Protection**

We will take precautionary management, technical and physical measures to avoid unauthorized disclosure, use, modification or destruction of the personal information you provide on this website. We will use the Secure Sockets Layer (SSL) technology to help protect the personal information you provide on this website.

### **Responsibilities of the User**

SMOC is dedicated to protecting personal privacy and helping individuals and enterprises communicate with us more easily and efficiently, but we cannot guarantee absolute privacy. It is the responsibility of the user to store his or her password and to be liable for any consequences resulting from the loss of the password.

### **Privacy Statement Updates**

The Privacy Statement may be updated regularly without prior notice to reflect the changes in our online information and practices. We will post the notice of change on this website to inform you of significant changes in our Privacy Statement, and will indicate at the top that it is the latest version.